



# ALAMEDA COUNTY Information Technology Department

## Alameda County Applications

2019



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## APPENDIX E - ALAMEDA COUNTY APPLICATIONS

This is a partial list of the products created and supported by the Information Technology Department, organized into the program areas emphasized by the Board of Supervisors.

HEALTH SERVICES	Developed by	Updated
<b>Google Search</b> - search collection for BHCS website	<b>Google</b>	<b>Real time</b>
<b>Vector Control Request for Services (Internet)</b> – allows the public to enter their complaints and requests for investigation of vector-related activities.	<b>In-House</b>	<b>Real time</b>
<b>Vector Control Animal Bites Reporting</b> – Allows Animal Control Agencies to enter their animal bites reports online	<b>In-House</b>	<b>Real time</b>
<b>Vector Control (Intranet)</b> – Allows Vector control staff to track requests, daily activities and animal bite reports for state reporting	<b>In-House</b>	<b>Real time</b>
<b>Vector Control (Manhole Inspection)</b> – Mobile GIS application that allows staff to keep track of sewer inspection and baiting information for the City of Oakland electronically.	<b>In-House</b>	<b>Real time</b>
<b>Intranet</b> website and Environmental Health	<b>In house</b>	<b>Varied</b>
<b>Personnel Requisition Form</b> – Online application with electronic form for hiring or filling positions using DocuSign for eSignatures and DocuSign workflow.	<b>DocuSign / In-House</b>	<b>Real time</b>
<b>Property Owner Identification Form</b> - allows property owners to give information to Environmental Health	<b>In house</b>	<b>On Demand</b>
SOCIAL SERVICES	Developed by	Updated
<b>Personnel Requisition Form</b> – Online application with electronic form for hiring or filling positions using DocuSign for eSignatures and DocuSign workflow.	<b>DocuSign / In House</b>	<b>Real time</b>
<b>CBO Contract Renewal System</b> – Online application with electronic forms for renewing Board Approved CBO Contracts using DocuSign for eSignatures and DocuSign workflow, and custom workflow to automate process and upload automatically ALCOLINK and the Agenda Management System.	<b>DocuSign / FileNet / In House</b>	<b>Real Time</b>
<b>SSIRS</b> (Social Services Integrated Reporting System) – Data Warehouse that aggregates multiple data sources, applies sophisticated matching algorithms to identify and predict relationships amongst and across the data sources(s), and present Operational and Analytical findings through Business Intelligence Reporting.	<b>In house/IBM</b>	<b>Daily</b>
<b>SMART</b> (Service Management Access and Resource Tracking) - is a set of repositories of Social Service Agency (SSA) cases for the management of various services, such as Adult Protective Service (APS), Adoption Service (AS), In Home Support Service (IHSS) and Employment Services.	<b>EDS</b>	<b>Nightly</b>

<p><b>Special Payments</b> - The Special Payments application is used to generate and track special (non-routine or urgent) payments (via warrants) to vendors on behalf of various SSA programs for specific activities.</p>	<p><b>In house</b></p>	<p><b>Real Time</b></p>
<p><b>CTS (Contracts Tracking System)</b> - allows SSA to ensure that clients get the services they need according to requirements and assuring money is being spent effectively and efficiently by tracing back services provided to the service providers.</p>	<p><b>In house</b></p>	<p><b>Real Time</b></p>
<p><b>Online Court Reports (OCR) Data Download</b> - This process extracts information from CWS/CMS to focus on children and their parents which have upcoming court hearings. This information is used by another SSA application called Online Court Reports, which allows attorneys to receive Court hearing information electronically in an automated manner available 24X7X365.</p>	<p><b>In house</b></p>	<p><b>Nightly</b></p>
<p><b>Team Decision Making (TDM)</b> - This system helps CFS schedule and track Team Decision Making meetings that are required to be held to help identify and determine outcomes for juvenile dependents in the Department of Children &amp; Family Services (CFS).</p>	<p><b>In house</b></p>	<p><b>Real Time</b></p>
<p><b>VRU (Voice Response Unit)</b> - This system, called Foster Care Tracking System (FCTS), allows Foster Care providing facilities to identify the clients who've been in their care the past month, via telephone or a website. The VRU system was implemented by SSA to prevent the over payments to the Foster Care payees. Notices are sent 3 times per month requiring payees to update the system if they still are caring for a child.</p>	<p><b>In house/ATI</b></p>	<p><b>Real Time</b></p>
<p><b>SSA Reports/CWS AD HOC Report</b> - Provides on demand reporting of CWS information directly from the CWS tables hosted at the State and Respect Application tables (see below).</p>	<p><b>In house</b></p>	<p><b>On Demand</b></p>
<p><b>Time Certification</b> - This application is used by SSA to compile a subset of the information required by the State in order to be reimbursed for services provided on behalf of the State.</p>	<p><b>In house</b></p>	<p><b>Real Time</b></p>
<p><b>Time Study / Time Entry</b> - A bolt-on application within ALCOLINK, used by SSA employees to complete self-service time entry for Payroll as well as complete Time Studies needed by Social Services to recoup payments for services.</p>	<p><b>In house</b></p>	<p><b>Real time</b></p>
<p><b>RESPECT</b> - The reconciliation System for Placement Costs, RESPECT was developed to mitigate the overpayment problem in Foster Care. RESPECT complements the VRU system mentioned above.</p>	<p><b>In house</b></p>	<p><b>Nightly</b></p>
<p><b>MEDS</b> - The Medi-Cal Eligibility Determination Systems (MEDS) maintains Medi-Cal eligibility information for Medi-Cal recipients in California. The system also serves as a central clearinghouse of persons known to welfare in the State of California and information is maintained regarding recipients of AFDC, Food Stamps, SSI and Medi-Cal as well as other Special Programs. MEDS also serves as a way for individual counties to interface with other state and federal systems; such as but not limited to, Internal Revenue Service, Immigration and Naturalization Service, and State Disability Insurance.</p>	<p><b>State</b></p>	<p><b>Real Time</b></p>

<b>IEVS</b> - The IEVS system is used to identify potential cases of program integrity violations such as under reported income, unreported income, and duplicate aid. SSA is expected to follow up on cases reported by IEVS (known as referrals), to investigate and confirm whether any corrective action is needed, and then perform the corrective action.	State	Real Time
<b>CALWIN</b> - The CalWIN system provides tracking and financial reporting for clients receiving financial assistance. EDS maintains the system in Sacramento for a consortium of 18 Counties that includes Alameda County.	EDS	15 Minutes
<b>CIS</b> – The database used with CalWIN, the CalWIN Information Server replicates data from the state Consortium in Sacramento to the SSIRS Data Warehouse for operational and analytical reporting usage.	EDS	15 Minutes
<b>CMIPS</b> – Case management and Payrolling System is a Statewide system that manages the identification of Household services for Elders and disabled adults, as well as the provision of the identified services by qualified Household Chore Providers. Data from CMIPS is aggregated and loaded into the SSIRS Data Warehouse for operational and analytical reporting usage.	State	Real Time
<b>CWS/CMS</b> - This is the State system which is the repository of all Foster Care cases; data from CWS/CMS is aggregated and loaded into the SSIRS Data Warehouse for operational and analytical reporting usage.	State	Real Time
<b>IFCN</b> - Integrated Fraud Communications Network supports the Welfare Fraud Division by tracking cases being investigated by the Income Earnings Verification Unit. Receives input from IEVS.	In house	Real Time /Quarterly
<b>CASH ISSUANCE</b> - This system receives input from the CalWIN system and processes warrants and payment to SSA clients. Files are sent and received from the Bank and Auditor's Office.	In house	Nightly
<b>Workload Distribution Tool</b> – This system reads the CalWIN (CIS) to assign the new cases / case actions to the available workers	In house	Real Time
<b>EITC Online Appointments Scheduler</b> – This system enables the public to schedule the tax preparation appointments online during tax season	In house	Real Time/Jan-Apr
<b>Adopt-A-Family</b> – This system manages the holiday gift program	In house	Real Time/Nov-Dec
<b>CHILD SUPPORT SERVICES</b>		
<b>SHAREPOINT</b> – Most of our operational systems, such as support desk services, training management, and supply requests, are built on this platform.	In house	Daily
<b>BLUE HOST</b> - Provides internet website hosting services.	Blue Host	Real Time
<b>ARREARS CALCULATOR</b> – A mobile device website for payment calculations to support child support arrears payments.	In house	Real Time

<b>SINGLE SIGN-ON</b> – Enterprise Single Sign On Manager used to support user logon to multiple applications.	<b>Tools4Ever</b>	<b>Real Time</b>
<b>PUBLIC PROTECTION</b>		
<b>Consolidated Courts</b>	<b>Developed by</b>	<b>Updated</b>
<b>E-Process</b> - Internet site to allow duty judges to review and approve Probable Cause Declaration (PC-Decs) documents and electronically approve Warrants online. Judges can approve these documents from any location with internet service. This application eliminates the need for the Judicial and Law Enforcement teams to meet in person to complete their duties, thus expediting the criminal justice process in Alameda County.	<b>In house</b>	<b>Real time</b>
<b>Sheriff's Applications</b>	<b>Developed by</b>	<b>Updated</b>
<b>Case Sync</b> - Synchronizes court case information from the Court's Odyssey system to the CRIMS' Criminal Justice Data Hub on a real time basis using the MuleSoft ESB.	<b>In house</b>	<b>30 minutes</b>
<b>CRIMS</b> - Consolidated Records Information Management System – Alameda County's criminal case management system and criminal data hub serving 41 Alameda County criminal justice agencies. It processes criminal information from arrest through adjudication. Intranet based portal provides data inquires to multiple databases: AWS, MUGS, RECAP, Improve, DOJ, and local police agencies Records Management Systems. Also automates several law enforcement processes. Incorporates an Enterprise Service Bus that integrates data from Odyssey and 4 other criminal justice systems	<b>In house</b>	<b>Real time</b>
<b>ATIMS:</b> The Jail Management System (JMS) implemented by the Sheriff to support the Jail Operations.	<b>ATIMS</b>	<b>Real time and 30 minute interfaces with CRIMS</b>
<b>Inmate Locator</b> - Internet website that allows the public to locate a person currently held in an Alameda County holding facility by PFN or by name. It also displays all persons booked within the last 24 hours.	<b>In house</b>	<b>Real time</b>
<b>AWS</b> - Automated Warrant System provides electronic warrants to replace manual searches of hardcopy files. This system includes automated interfaces from the criminal system (CRIMS), Adult Probation System (APS), and allows updates to the State criminal system (CLETS).	<b>In house</b>	<b>Real time</b>
<b>Imaging</b> - Sheriff criminal reports and HR	<b>In house</b>	<b>Varied</b>
<b>CAL-ID</b> - An automated fingerprint identification system.	<b>LiveScan COGENT</b>	<b>Real time</b>
<b>Hearings</b> - Gets real time case hearing information from Odyssey and provides it to the Sheriff's ATIMS jail management system.	<b>In house</b>	<b>Real time</b>

<b>Cogent/CMS</b> - This photo identification system is a digital imaging system that captures photo Ids and supports the pre-booking processes. This application is owned and supported by the Sheriff.	<b>COGENT</b>	<b>Real time</b>
<b>STARS</b> - Initiates and tracks security requests for employees within the Sheriff's Office.	<b>In house</b>	<b>Real time</b>
<b>CME Reports</b> - Provides reports for the Coroner's Office using SSRS, and is used in conjunction with the CME (Coroner Medical Examiner) system	<b>In house</b>	<b>On Demand</b>
<b>Urban Shield Mobile Web App</b> - Provides the Sheriff's Office staff, and participants pertinent event, and scenario information needed during the week long regional response preparedness event	<b>In house</b>	<b>Annually</b>
<b>Bail</b> - Gets real time case bail information from Odyssey and provides it to the Sheriff's ATIMS jail management system.	<b>In house</b>	<b>Real time</b>
<b>Warrants</b> - Gets real time case warrant information from Odyssey and provides it to the County's Automated Warrant System.	<b>In house</b>	<b>Real time</b>
<b>Fire Department Applications</b>	<b>Developed by</b>	<b>Updated</b>
<b>Imaging – Fire Prevention</b>	<b>In house</b>	<b>Varied</b>
<b>Fire SitStat</b> – A GIS based application for the Fire department to get a common operating picture of various incidences.	<b>In house/PSOMAS</b>	<b>Real time</b>
<b>Public Defender Applications</b>	<b>Developed by</b>	<b>Updated</b>
<b>PDRS</b> - This system notifies the Alameda County Bar Association when the Public Defender has "conflicted out" a case. The Bar Association then assigns a lawyer under the Court Appointed Attorney Program (CAAP). The Alameda County B A R System automates the case tracking and declaration accounting functions of the Bar Associations Court Appointed Attorney Program (CAAP).	<b>In house</b>	<b>Real Time</b>

<b>JCATS - Interface to the Public Defender's</b> case tracking system. This is an automated interface that provides CRIMS information to the Public Defender's system in real time. It also contains an interface that provides daily Court Calendar updates, and also provides functions to notify Bar Association when a case is conflicted out	<b>Canyon</b>	<b>Real time and nightly</b>
<b>Internet Website</b> - Public Defender internet site	<b>In house</b>	<b>Varied</b>
<b>District Attorney Applications</b>	<b>Developed by</b>	<b>Updated</b>
<b>Imaging</b> - Closed Case Files for Adults and Juvenile	<b>In house</b>	<b>Varied</b>
<b>Criminal Docket Finder</b> - Internet website that allows victims of crime to track the progress of their cases in the county court system. Search can be done by Docket Number and Court Name or Police Report Number and Agency Name	<b>In house</b>	<b>Real time</b>

<b>DALITE – DA’s Case Management System</b> – An intranet web application to manage the case filing and tracking workload of the DA’s office	<b>In-house</b>	<b>Real time</b>
<b>SB1193 Event and Compliance Management mobile web app</b> - Provide volunteers the ability to mark businesses that are complying with the SB1193 requirements during Community Action Days and gives the DA's office ability to manage the compliance.	<b>In house</b>	<b>Varied</b>
<b>E-Charging</b> – Interface to allow the District Attorney to provide case charging information to the Court on a real-time basis.	<b>In house</b>	<b>Real time</b>
<b>Probation Applications</b>	<b>Developed by</b>	<b>Updated</b>
<b>PRISM (Legacy) - Web</b> application to view adult probationer District Attorney docket information and to administer adult risk assessments and juvenile needs assessments. Also includes tools to manage the Adult Self-Reporting kiosks.	<b>In house</b>	<b>Real time</b>
<b>PRISM2</b> – Juvenile probation case management system includes tools to maintain client and referral information, to assist probation officers with client supervision, and to keep track of juveniles detained in county facilities.	<b>In house</b>	<b>Real time</b>
<b>IMAGING</b> - Adult case files	<b>In house</b>	<b>Varied</b>
<b>IMAGING</b> - Juvenile Case Files	<b>In house</b>	<b>Varied</b>
<b>Time Study / Time Entry</b> - A bolt-on application within ALCOLINK, used by Probation employees to complete self-service time entry for Payroll as well as complete Time Studies needed by Probation to recoup payments for services.	<b>In house</b>	<b>Real time</b>
<b>Internet and Intranet Web Sites</b> Intranet Department Home Site	<b>In house</b>	<b>Varied</b>
<b>ISELINK/In-Time</b> Used by staffing to schedule staff hours, staff leaves and overtime. Allows staff to view their schedules online	<b>Vendor</b>	<b>Daily</b>
<b>Incidents</b> Tracks OC Pepper Spray/restraints usage.	<b>In-House</b>	<b>Daily</b>
<b>Kicked Out of Class</b> Tracks incidents when youth are kicked out of the classroom.	<b>In-House</b>	<b>Weekly</b>
<b>Grievances</b> Tracks youth grievances.	<b>In-House</b>	<b>Weekly</b>
<b>Camp Wilmont Sweeney (CWS) Database</b> Provides camp youth demographics, program enrollment, home visit list, various pre-populated forms, queries and reports.	<b>In-House</b>	<b>Daily</b>
<b>Detainee Money</b>	<b>In-House</b>	<b>Varies</b>
<b>Transportation Tracking</b> Tracks each time a youth is transported outside of the facility. Provides reason, youth name, and travel frequency reports.	<b>In-House</b>	<b>Daily</b>

<p><b>Transportation Log</b>                  Allows DPO's to submit transportation requests for youth. DPO's complete the transportation requests using this database and <b>submit it to</b> the Deputy Chief. The Deputy Chief reviews the requests and assigns transportation officers to the tasks.</p>	In-House	Daily
<p><b>Overtime Hours</b>                  Tracks overall overtime hours.</p>	In-House	Weekly
<p><b>Weekend Callouts</b>                  Tracks when JIO's call out on a Friday, Saturday or Sunday.</p>	In-House	Weekly
<p><b>Weekend Training Academy (WETA)</b>                  The purpose is to monitor minors enrolled in the Weekend Training Academy (WETA) program.</p>	In-House	Daily
<p><b>GPS Minor List</b>                  List of minors on electronic monitoring (aka EM).</p>	In-House	Daily
<p><b>GPS Tracking</b>                  Tracks the GPS ankle bracelets.</p>	Vendor	Daily
<p><b>Home Supervision</b>                  Statistics on Home Supervision, which includes daily roster and reports.</p>	In-House	Daily
<p><b>Transition Center</b>                  The database tracks referrals to services that are provided by the Transition Center.</p>	In-House	Daily
<p><b>Juvenile Justice Crime Prevention Act (JJCPA)</b>                  This database was developed for a Community Probation program which is funded by the Juvenile Justice Crime Prevention Act. Using this database, Program Analysts are able to collect data needed for annual reporting to the State of California.</p>	In-House	Varies
<p><b>Juvenile Assessment Tracking</b>                  This database is created for tracking the risk assessment results for the youth who receive Juvenile Risk Assessment. Reports can be generated from the database for data analysis. The aforementioned assessment is not the YLS.</p>	In-House	Daily
<p><b>Screening for Out of Home Services (SOS)</b>                  In an effort to provide the best placement for minors and to reduce placement costs, all placement referrals need to be reviewed by the SOS Committee. DPO's use this database to enter placement review requests, schedule appointments, and submit requests to the SOS Coordinator via MS Outlook. Before each SOS review meeting the SOS Coordinator uses this database to prepare meeting agendas and reports for the committee. The SOS Coordinator then records the outcome and emails them it to the respective DPO. Reports are generated from the database for placement analysis.</p>	In-House	Varies
<p><b>Youth Offender Block Grant (YOBG)</b>                  Track minors in the program funded by Youth Offender Block Grant (YOBG). This database tracks the services minors receive, program outcome, etc.</p>	In-House	
<p><b>PROPs (Probation Rehabilitative Opportunity Program)</b>                  To track referrals, legal actions, notes &amp; etc. data for the Probation Rehabilitative Opportunity Program (PROPs) clients.</p>	In-House	Varies



<b>CaseloadPRO</b> - CasloadPRO is Probation's new case management system includes tools to maintain client and referral information, and help with client supervision. Only adult functionality has been implemented so far.	<b>Vendor</b>	<b>Real time</b>
<b>CRIMS-to-CaseloadPRO I/F</b> - Provides Person, Arrest, and Court case information in real-time from CRIMS to Probation's CaseloadPRO system.	<b>In house</b>	<b>Real time</b>
<b>CaseloadPRO-to-CRIMS I/F</b> - Retrieves Person update information in real time from Probation's CaseloadPRO system to CRIMS.	<b>In house</b>	<b>Real time</b>
<b>GENERAL GOVERNMENT PROGRAM</b>		
<b>Assessor Applications</b>	<b>Developed by</b>	<b>Updated</b>
<b>Interface with AAB APPEALS - online and batch</b> , the system is used to track appeals of assessments via interface with the Assessor's IMPROVE system.	<b>In house</b>	<b>Real time</b>
<b>IMPROVE</b> - The Integrated System to Manage Property Value is a LAN/WAN PC System with an integrated relational database. It supports real property valuation and surrenders for the Assessors department.	<b>In house</b>	<b>Real time</b>
<b>IMPROVE.NET</b> – A web-based enterprise application to replace IMPROVE (Integrated System to Manage Property Value) and CUPS (County Unsecured Property System). It supports real property valuation and surrenders for the Assessors department and provides enhancements to the legacy IMPROVE functionality. Upon its full release, legacy IMPROVE and CUPS will be retired.	<b>In house</b>	<b>Real time</b>
<b>PROP: Property Value</b> - Allows the public the convenience of doing property values and tax lookup via the web.	<b>In house</b>	<b>Real time</b>
<b>PVAL: IMPROVE Web Interface</b> - Allows the public using specific workstations at the assessor's office and all county workers to query IMPROVE data using the web	<b>In house</b>	<b>Real time</b>
<b>CSA</b> - Commercial Sales Analysis. Web application allowing Assessor to perform sales analysis for appraisals of the commercial properties. Upon completion of the IMPROVE.NET project, will be replaced by the CSA module of the IMPROVE.NET application.	<b>In house</b>	<b>Real time</b>

<b>Assessor Canvassing (BizChek)</b> – mobile application used by Assessor's staff for field work.	<b>PSOMAS</b>	<b>Real time</b>
<b>My Property App</b> – mobile application for property owners to view property values and pay their property taxes. Co-owned with the Tax Collector. Available on Android and iOS platforms.	<b>In house</b>	<b>Varied</b>
<b>Parcel Viewer</b> – GIS application hosted on the Assessor's website. Provides information about county land parcels and property values for the parcels.	<b>PSOMAS</b>	<b>weekly</b>
<b>ESDR</b> - automated interface between eSDR and CUPS allowing business property records to be transferred to CUPS from eSDR.	<b>In house</b>	<b>varied</b>
<b>Internet Website</b> - Assessor's website	<b>In house</b>	<b>Real time</b>

Auditor Applications	Developed by	Updated
<b>Automated Secured Corrections (ASC)</b> - allows user to import secured property corrections from IMPROVE, make corrections and send to back end tax collector system.	In house	Real time
<b>Auditor Supplemental Correction System (TSAD)</b> - allows auditor to add and edit corrections to the Supplemental tax roll.	In house	Real time
<b>Auditor Apportionment</b> - Apportions tax collections to various county and public agencies.	In house	Batch, varied
<b>SAUCR</b> - Unsecured Auditor's Corrections - processes and audits corrections to the unsecured property taxes as surrendered to the Auditor by the Assessor.	In house	Real time
<b>ADI County (Automated Data Input)</b> - Web application that allows users to input mainframe data from desktop PC's for Auditor and ITD jobs.	In house	Real time
<b>Auditor Property Tax Information System (APTIS)</b> – Enterprise system for the Tax Analysis group. Initially, to manage tax area rates (TRAs) and AB8 taxes, with subsequent releases will be used for all the property tax activities by the Auditor.	In house	Real time
<b>ALCOLINK Financials</b> - Countywide system Includes: Accounts Payable. To track invoice payment, distribution of expenditures related to invoices and write warrants General Ledger. Collects Countywide financial information and produces Countywide financial statements. Asset Management tracks and reports depreciation of Countywide assets .Purchase Order - see GSA	Oracle	Real time
<b>ALCOLINK Human Resources</b> - Countywide Payroll, Time & Labor and Personnel Management system. See HRS Human Resources & Benefit Administration systems.	Oracle	Real time
<b>ALCOLINK Warrant Recon</b> - All warrant recon for County bank accounts has been moved into ALCOLINK Financials, including accounts which are not part of ALCOLINK system. This includes CalWIN, ACOE school districts, Hayward and Livermore Parks and Recreation, and Ohlone and Peralta junior colleges.	Oracle	Nightly
<b>Authorized Approvers Application</b> – custom online system that allows Agency/Department Directors to authorize other Agency/Department staff to sign Auditor forms on their behalf using DocuSign eSignature and workflow.	DocuSign / In House	Real Time
<b>Tax Analysis Website</b> - internet website allows public to search for AV tax rates by parcel number, address, city or unincorporated area, or TRA, to compare AV tax rates, and to lookup the latest contact information for special assessments.	In house	Varied
<b>Central Collections: FHO Interface</b> - Automates the sending and set up of collection cases due to court charges (Criminal and Traffic) from Courts to Central Collections.	In house	Batch
<b>Central Collections Internet</b> - Web Payment application - allows external users to pay Court Fines and other payments due to the County, and provides an automated interface to feed those payments to CUBS (CCWEBPAY)	In house	Varied

<p><b>Central Collections IVR - Web Service</b> - provides a credit card payment interface to support external users who are paying by phone using the ATI system. Also provides an automated interface to feed those payments to CUBS (CCOLL_IVR)</p>	<p><b>In house</b></p>	<p><b>Real Time</b></p>
<p><b>Central Collections Intranet - Web Payment application</b> - allows internal users to make payments for users who have phoned in their payment or appeared in person to pay via credit card (CCOLL_Intranet)</p>	<p><b>In house</b></p>	<p><b>Varied</b></p>
<p><b>Small, Local and Emerging Business (SLEB) - (inter &amp; intranet)</b>                  Allows departments to search for vendors in Alameda County that provide goods and services to meet their needs. This program promotes economic development for the County. Vendors can update their own business information. Subsystems include <b>SLEB Maintenance, SLEB Query, SLEB Update, SLEB Reports, SLEB Vendor E-mail</b></p>	<p><b>In house</b></p>	<p><b>Varied</b></p>
<p><b>Elation Systems WebServices Integration – ALCOLINK</b>   <b>Financials developed WebServices to and from the Elations Systems Inc. website, which is used for monitoring contract compliance and labor compliance for County contracts.</b></p>	<p><b>In house</b></p>	<p><b>Nightly</b></p>
<p><b>Imaging - Compliance and SLEB Certification and Contacts</b></p>	<p><b>In house</b></p>	<p><b>Varied</b></p>
<p><b>Official Public Records Online Order System (OPR)</b> - Allows ordering of copies of Public Records and Fictitious Business Name statements via internet and orders processed on Intranet. Queries HART Anthem database  <b>OPR Maintenance</b> - Intranet application that allows the orders to be processed and credit cards to be charged</p>	<p><b>In house</b></p>	<p><b>Varied</b></p>
<p><b>e-commerce application for Birth, Death and Marriage Certificates (BDM)</b> - Allows the online web ordering of vital records for birth, death and marriage certificates by using credit cards for payment.  <b>BDM Maintenance</b> - Intranet application that allows the orders to be processed and credit cards to be charged</p>	<p><b>In house</b></p>	<p><b>Varied</b></p>
<p><b>Anthem</b>                  Stores/views images of Official Public Records (real property records); Vital Records (birth, death, &amp; marriage certificates); and information for various County Clerk functions (Fictitious Business Names, etc.); also used for scanning, indexing, and cashiering these documents.</p>	<p><b>Thomson-Reuters</b></p>	<p><b>Real time</b></p>
<p><b>Digital Reel</b>                  Stores/views images of older, archived Official Public Records &amp; Indexes (real property records); Vital Records (birth, death, &amp; marriage certificates)</p>	<p><b>BMI Imaging</b></p>	<p><b>On Demand</b></p>
<p><b>Magicard Rio Pro</b>                  Creates ID cards for professional registrations (process servers, etc.) filed with the County Clerk</p>	<p><b>Alpha Card</b></p>	<p><b>Real time</b></p>
<p><b>FAMDBAdmin</b>                  Redacts social security numbers from Official Public Record images (real property records) after they are scanned</p>	<p><b>Extract Systems</b></p>	<p><b>Real time</b></p>

<b>RPCS</b> Collection System that stores confidential data for the purpose of collecting court related fines and fees, Social Services Agency overpayments and other receivables which is mandated by the State, Federal and County law and regulations.	<b>RevQ – Columbia Ultimate Company</b>	<b>Real time</b>
<b>Clientview</b> Software for read only access to RPCS CUBS collector system for county agencies	<b>Eliptics software</b>	<b>Real time</b>
<b>Internet Website</b> - Recorder's office website	<b>In house</b>	<b>Varied</b>
<b>Board of Supervisors Applications</b>	<b>Developed by</b>	<b>Updated</b>
<b>Constituent Tracking System</b>	<b>In house / Salesforce</b>	<b>Real time</b>
<b>County Administrator Applications</b>	<b>Developed by</b>	<b>Updated</b>
<b>Budget Request System</b> - Facilitates the submission of departmental budget requests to the CAO.	<b>In house</b>	<b>Annually</b>
<b>Salary Sheets Generator</b> - This is a web based report system that generates the Salary Sheets on request. It is used by the Departments to access their own Salary Sheets without the need to request paper reports from the CAO.	<b>In house</b>	<b>Quarterly</b>
<b>S&amp;EB System. (CAO ADMIN)</b> - Salary & Employee Benefit System generates salary sheets and benefit budget calculations for use by the CAO in the development and tracking of the Countywide budget.	<b>In house</b>	<b>Real time</b>
<b>CAO Admin</b> - Used to maintain Budget tables and security for Budget application.	<b>In house</b>	<b>Real time</b>
<b>Countywide Budget System</b> - Used by the CAO to maintain the Current Year Budget and to develop the Next Year's budget.	<b>In house</b>	<b>Real Time</b>
<b>Budget Book System</b> - Produces graphs and tables from the Budget System for the annual Budget Book.	<b>In house</b>	<b>Annually</b>
<b>CAO Projection System</b> - Takes actuals from ALCOLINK and projects expenses over the entire year to see if Departments are overspending.	<b>In house</b>	<b>Quarterly</b>
<b>Quarterly Department Projection System</b> - Extracts data from ALCOLINK (Ledger Card) and Budget (quarterly) for the CAO to use in making Budget adjustments.	<b>In house</b>	<b>Quarterly</b>
<b>Auditor Position Interface to Budget "Audtr"</b> - Used by the Auditor to view and report the Budget related information.	<b>In house</b>	<b>Real Time</b>
<b>Children Services Budget</b> – Used in the preparation of the Budget for Children Services	<b>In house</b>	<b>Annually</b>

<b>Unincorporated Budget</b> – Used in the preparation of the Budget for Unincorporated areas of the County	In house	Annually
<b>CBO Budget</b> – Used in the preparation of the Budget for Community Based Organizations.	In house	Annually
<b>Imaging</b> – SB90 Claims	In house	Varied

<b>Budget Narratives</b> – This web based system allows departments to provide descriptions associated to department’s goal’s, objectives and achievements to be included in the County’s Budget Book published annually in June when the budget is submitted to the Board of Supervisors.	In house	Annually 1 <sup>st</sup> Quarter
<b>Budget Interfaces: Used to pass data between Budget and ALCOLINK HRMS</b> - <b>Payroll Actuals:</b> Transmitted to Budget Biweekly - <b>Item Rates :</b> Transmitted to Budget Daily, except during Budget Season	In house	Bi weekly
<b>Budget Interfaces</b> - Used to pass data between Budget and ALCOLINK Financials - <b>Financial Actuals, Encumbrances &amp; Adjs</b> - Transmitted to Budget Monthly - <b>Approved Budget</b> - Transmitted to ALCOLINK by the Annual Budget Roll	In house	Monthly
<b>Budget Interfaces</b> - Used to pass data from Payroll to Budget. - Payroll Actuals: Transmitted to Budget Biweekly	In house	Bi weekly
<b>Open Budget</b> – an interactive budget website developed in partnership with Socrata to provide drill down operating budget and capital project plan for the County on the Internet. Data is provided from the CAO budget system reflecting the Board approved County budget in a downloadable, tabular and graphical form.	Socrata	Annually
<b>CBO Mapping</b> - Internet site for mapping Community Based Organizations Has an intranet component for internal updates and geocoding via EGIS	In house	Varied
<b>CAO Internet Website</b> - Internet Home Page for CAO	In house	Varied
<b>Data Finder</b> - Internet web site allows community members to search for documentation for specific categories. <b>Data Finder Maintenance</b> - Intranet application that allows the CAO's office to update the links to the documentation	In house	
<b>Intranet Website</b>	In house	Real time
<b>Women’s Hall of Fame</b> - This is an Internet web application that allows users to nominate women from Alameda County for their outstanding achievements and contributions in the field of science, health, community service etc.	In house	Annual

<b>Leadership Academy</b> - This is an Internet web application that has two versions: Adult and Youth Leadership Academy. It allows user to submit applications for participation in the free sessions provided by Alameda County where the participants learn about Alameda County (mission, budget department, and services) and also practice communication skills.	<b>In house</b>	<b>Varied</b>
<b>DEAConf - Disability Conference</b> - An Internet version allows county and non-county supervisors and managers to register for the Disability Employment Awareness Conference and Training. The intranet version allows CAO users to manage registrations, workshops, and conference agenda.	<b>In house</b>	<b>Annual</b>
<b>Diversity Language Study Application</b> - allows public facing employees to record the languages they encounter in a given time period	<b>In house</b>	<b>Varied</b>
<b>RMU Calendar</b> - displays calendar of events on internet <b>RMU Calendar Maintenance</b> - allows for the updating of the calendar via the intranet <b>RMU intranet event registration</b> - allows employees to register for events	<b>In house</b>	<b>Real Time</b>
<b>Clerk of the Board Applications</b>	<b>Developed by</b>	<b>Updated</b>

<b>Agenda Index System</b> - Maintains a cross-reference of subjects and file numbers for Board Agenda items.	<b>In house</b>	<b>Real Time</b>
<b>Boards and Commissions</b> - Tracks boards & commissions and the seat positions associated with them. History is logged when a seat position changes. Generates reports and posts information to the County website for the Clerk of the Board.	<b>In house</b>	<b>Real Time</b>
<b>AAB</b> - Assessment Appeals Boards System tracks property assessment appeals from receipt of request through the final disposition (involving the assessor and hearings before the assessment appeals board). Includes viewing images of the Appeals documents. Property owners or their agents can file appeals online, sign using DocuSign, and pay using the County's designated payment provider.	<b>DocuSign / In house</b>	<b>Real Time</b>
<b>Claims Tracking</b> - The Claims system tracks claims against the County. Includes viewing images of the actual complaints.	<b>In house</b>	<b>Real Time</b>
<b>CBS Imaging</b> - Scans (and Indexes) documents imaged for the AAB, Claims, Maps, and Miscellaneous Image Viewing applications and Legal Hearing Officer Docs (LHO).	<b>In house</b>	<b>Real Time</b>
<b>Miscellaneous Image Viewing</b> - Provides for viewing a variety of miscellaneous documents & board agenda items.	<b>In house</b>	<b>Real Time</b>

<p><b>MAPS</b> - Tracks the multiple steps involved in processing tax payments for new maps (from the initial receipt of deposit through the final payment of taxes). Multiple deposit types are processed.</p> <p>CBS Office uses system to coordinate the effort involved between multiple county departments and the parties filing the request. System prompts the CBS user through different processing steps, depending on the value of the data. Automatically generates needed (merged OLE) forms and letters from within the appropriate processing steps. Reports can be printed. Includes viewing images of scanned documents.</p>	<p><b>In house</b></p>	<p><b>Real Time</b></p>
<p><b>Agenda Management System</b> – Consolidates, indexes, and generates the Agenda and Minute Orders required for Board of Supervisor meetings as well as other County Board meetings. Builds Agenda using Board Letters, Contracts, and other documents which are uploaded by Departments in the Agenda Submission application.</p>	<p><b>In house</b></p>	<p><b>Real Time</b></p>
<p><b>Agenda Submission</b> - This is a web based application and is published on the intranet. This application is used by all departments in the county. It allows users to submit Board Letters and Supporting documents to the CAO Analyst. An email notification is generated for the CAO Analyst when a new board letter is uploaded. The CAO Analyst can make correction to the uploaded document.</p>	<p><b>In house</b></p>	<p><b>Real Time</b></p>
<p><b>iPad BOS Agenda Download</b> - This is a desktop application and is installed on the clerk’s machine in the Clerk of the Board office. This application merges the agenda and it’s supporting documents to a cross-linked PDF file. This PDF files is copied on the internet location. An email notification is sent out to all users when the PDF File is created. The internet users can now download this PDF file to their iPad or PC from the link provided in the email. iAnnotate application is required if downloading on iPad.</p>	<p><b>In house</b></p>	<p><b>Timed to Board Meetings</b></p>
<p><b>Granicus</b> - This is a third party application and the vendor is Granicus. This application is used to broadcast live audio and video meetings from the Board of Supervisors chamber. The agenda and related documents are attached to the meeting. The meetings are later archived and listed on the Granicus View Page for on-Demand use. Granicus Live Manager is used during the meeting to capture agenda items. Granicus Media Manager is used to manage the meetings. Media Vault and Stream Replicator are on site servers and help in live streaming of meetings to intranet users.</p>	<p><b>Granicus</b></p>	<p><b>Real time</b></p>
<p><b>Granicus Podcast</b> - This is a third party application and the vendor is Granicus. As the BOS meetings are archived they are also made available to download on the PC and mobile device via the Granicus View page. The downloaded meetings are not attached to agenda to agenda items.</p>	<p><b>Granicus</b></p>	<p><b>Real Time</b></p>
<p><b>Calendar</b> - Internet calendar to provide citizens and county workers to lookup Board meetings and Committee meetings. Provide agenda and minutes for the meetings.  <b>Calendar Maintenance</b> - Intranet tool to allow updates of calendar</p>	<p><b>In house</b></p>	<p><b>Varied</b></p>

<b>Press Release</b> - To provide public with news announcement and press releases on Internet <b>Press Release Maintenance</b> - Intranet application to allow posting of press releases	In house	Varied
<b>Local Agency Formation Commission (LAFCO)</b>	Developed by	Updated
<b>ALCOLINK Financials</b> – Used for managing County's Procurement process - setting up purchase orders, contracts, and payment of invoices, expense claims, etc.	Oracle / In house	Real Time
<b>FileNet Imaging</b> – Scans and indexes documents for electronic storage	In house	Real Time
<b>Granicus</b> – A third party application used to post Agenda Packets and minutes of meetings.	Granicus	Real Time
<b>LAFCo Calendar</b> – Internet calendar to post LAFCo Calendar of meetings	In house	Real Time
<b>LAFCo Calendar Maintenance</b> - Intranet application to allow updates to LAFCo calendar	In house	Real Time
<b>LAFCo Internet Website</b>	In house	Real Time
<b>SharePoint Leave Request</b> – allows employees to request leave, send email to requestor and approver	In house	Real Time
<b>Personnel and Labor Relations Applications</b>	Developed by	Updated
<b>PREQ Position Request System</b> - Provides for Department entry of Position Changes (adds, transfers, deletes, reclassifications) and approval by CAO and Central HR. Approved Position Requests update the Budget System and the ALCOLINK HRMS System.	In house	Nightly
<b>PERL</b> - PERsonnel is a Pre-Alcolink Legacy system of worker information which includes work assignments, tenure and seniority tracking and payroll history prior to Dec 2002. Seniority extracts (for ALCOLINK) and a limited daily process are still run.	In house	Rarely
<b>Salary Survey</b> - Used to compare equivalent Job classes and salaries with other government Agencies.	In house	On Demand
<b>HRS Call Tracking</b> - This application is implemented in Alcolink. It allows the EBC user to enter/update calls made by county employees regarding their benefits, reimbursements etc. It also tracks calls and generates reports. It provides employees real time data from Alcolink. The calls are searchable and editable.	In house	Real time
<b>Employee Benefits Imaging</b> - This application is implemented in the Enterprise Imaging System, FileNet. The EBC staff scans county employee's benefits related documents using KoFax and indexes them with Employee Number, Name, Document Type etc. The documents are processed and moved to FileNet where they can be updated, deleted	In house	Varied



and searched. The documents are source controlled and can be emailed to users on demand.		
<b>Imaging HR Exam Certification</b> - Facilitates the disbursement of Exam Certification Lists and Application packets to the Departments via Imaging. Central HR scans applications and certifications. Departments can view and print these from the Intranet.	<b>In house</b>	<b>Varied</b>
<b>Imaging</b> - Employee Work Files (ETF's an non-ETF documents)	<b>In house</b>	<b>Varied</b>
<b>ALCOLINK Countywide Human Resources</b> - Personnel Management and Benefit Administration systems see Auditor Payroll, Time & Labor.	<b>Oracle</b>	<b>Real time</b>
<b>Employee Benefits Center Call Tracking System</b> - Program developed inside of ALCOLINK HRMS to allow the EBC to track calls from employees and view pertinent employee information all in one page.	<b>In house</b>	<b>Real Time</b>
<b>Salary Ordinance</b> - Provides ability on internet and intranet to search classification information	<b>In house</b>	<b>Annually</b>
<b>Internet websites</b> - HRS, Conference Center, and Employee Services Center & Intranet web sites.	<b>In house</b>	<b>Varied</b>
<b>General Services Agency Applications</b>	<b>Developed by</b>	<b>Updated</b>
<b>ALCOLINK Purchasing</b> - Handles and tracks multiple phases of procurement (quotation, requisition, purchase order, receiving) of goods for all departments within the county.	<b>Oracle</b>	<b>Real time</b>
<b>Space Charge</b> - GSA's system within ALCOLINK to allocate building and maintenance charges to Departments based on space usage within buildings.	<b>Oracle</b>	<b>Real time</b>
<b>Purchasing Contracting Opportunities</b> - Provide public easy access to current and future contracting opportunities <b>Sole Source</b> - Internet application that provides public easy access to sole source contract opportunities <b>Future and current contracting Maintenance</b> - Intranet application to maintain contract information <b>Sole Source Maintenance</b> - Intranet application to maintain contract information	<b>In house</b>	<b>Real Time</b>
<b>GSA Calendar of Events</b> - Internet calendar to provide public list of upcoming events for GSA Purchasing  <b>GSA Calendar Maintenance</b> - Intranet application that allows GSA to update their calendar items	<b>In house</b>	<b>Real Time</b>
<b>Online Vendor Application Form</b> - allows vendors to apply for approval online	<b>In house</b>	<b>Real Time</b>

<p><b>Contracts Awarded Site</b> - provides contract award information for projects that are posted on the Current Contracting Opportunities and Sole Source. Interfaces with ALCOLINK and the Elation Compliance System to provide the current contract value, start and end dates, along with contractor and subcontract information including change orders.</p>	<p><b>In House</b></p>	<p><b>Varied</b></p>
<p><b>Imaging</b> - Purchasing, Technical Services Department, Real Property Management (RPM), HR Personnel and OAP.</p>	<p><b>In house</b></p>	<p><b>Varied</b></p>
<p><b>Internet Website</b> - GSA website, Veteran building website  <b>Intranet Website</b></p>	<p><b>In house</b></p>	<p><b>Varied</b></p>
<p><b>GSA Childcare Calendar</b> - Internet calendar allows public to lookup Childcare Committee meeting schedules and provide agenda and minutes for the meetings  <b>Childcare Calendar Maintenance</b> - intranet application that allows updating of calendar items</p>	<p><b>In house</b></p>	<p><b>Varied</b></p>
<p><b>SLEB Waiver</b> – an intranet application to allow county employees to request for authorization to waive SLEB Program requirements</p>	<p><b>In House</b></p>	<p><b>Varied</b></p>
<p><b>RREP Internet Web Site</b> - Website educating the public about the Regional Renewable Energy Procurement Project (R-REP)</p>	<p><b>In house</b></p>	<p><b>Varied</b></p>

Treasurer - Tax Collector Applications	Developed by	Updated
<b>Deferred Comp DocuSign eSignature</b> – online submission and signing of Deferred Comp forms with workflow to route for approval and subsequent upload to Deferred Comp Vendor.	In house	Real time
<b>Secured Collections</b> - Bills and collects payments for all current secured and supplemental property taxes.	In house	Batches, daily
<b>Tax Collector Secured Collections Balancing (TSAC)</b> – allows user to balance secured and supplemental payments prior to posting to tax roll.	In house	Real time
<b>TCUPS</b> - Tax Collector's Unsecured Property System bills and collects payments for all current and delinquent unsecured property taxes.	In house	Real time
<b>SDS</b> - Secured Delinquent System performs accounting for secured defaulted property.	In house	Real time
<b>Business License</b> - vendor supplied client-server system for running the County Business License Tax office.	hDL	Real time
<b>Business License Web Renewal</b> - web-based application allows the owner of a business operating in unincorporated areas of the County to renew an existing business license.	hDL	Real time
<b>Tax Defaulted Land</b> - Prepares and reports properties subject to sale at the annual auction.	In house	Real time

<b>Tax Defaulted Land Canvassing</b> – Mobile GIS application for the field work by Tax Collector's staff.	In house / PSOMAS	Real time
<b>TaxTools</b> - web-based integrated set of tools for Treasurer-Tax Collector office functions. Includes tax bill search and inquiry, payment inquiry, accounting reports, and tax defaulted land reports.	In house	Real time
<b>Prop TaxPublic</b> - web based application that allows taxpayers to view as PDF documents their current and prior year secured, supplemental and unsecured tax bills and to pay eligible bills by credit card and ACH (echeck).	In house	Real time
<b>IVR (PropertyTaxIntraWeb)</b> - an Interactive Voice Response system provides the public with telephone access to up-to-date information about their property assessments and taxes, with an option to pay by credit card. The IVR application is supported by the vendor (ATI). The web application PropertyTaxIntraWeb interfaces IVR and is supported by ITD.	StreamWrite	Real time
<b>ADI Tax (Automated Data Input)</b> - Web application that allows users to input mainframe data from desktop PC's for Tax Collector mainframe jobs.	In house	Real time

<b>Remittance Processing and Cashiering</b> - Automated check handling and bill processing, Treasurer checks, virtual stub, NCR receipts. Application is owned by Tax Collector and supported by vendor (Creditron).	<b>Creditron</b>	<b>Real time</b>
<b>Imaging</b> - Deferred Compensation, and Tax Default Land Auction.	<b>In house</b>	<b>Varied</b>
<b>Tax Collector Documents</b> - Allows Tax Collector staff to generate letters and forms for internal and public needs.	<b>In house</b>	<b>Real time</b>
<b>Internet Website</b> <b>Intranet Website</b>	<b>In house</b>	<b>Varied</b>
<b>TEBM</b> - Updates bank listing	<b>In house</b>	<b>Real time</b>
<b>TERM</b> - Tax bill request/suppression	<b>In house</b>	<b>Real time</b>
<b>ALACO (SUPERSESSION)</b> - Removal of DMV hold and look up owner and boat information	<b>In house</b>	<b>Real time</b>
<b>Bid4Assets</b> - Online system auction for tax defaulted properties	<b>In house/ Bid4Assets</b>	<b>Real time</b>
<b>My Property App</b> – mobile application for property owners to view property values and pay their property taxes. Co-owned with the Assessor. Available on Android and iOS platforms.	<b>In house</b>	<b>Real time</b>
<b>Registrar of Voters</b>	<b>Developed by</b>	<b>Updated</b>
<b>Election Results</b> - Upload results received from ROV to provide voters current election results via the internet and automatically post results by sending email, text messages, post Facebook and Tweeter messages via Gov Delivery.	<b>In House / Gov Delivery</b>	<b>Varied</b>
<b>Election Results Map</b> - displays uploaded results on map.	<b>In house</b>	<b>Varied</b>
<b>Asset Tracking</b> - Intranet application to track check in/check out chain of custody of election related assets.	<b>In house</b>	<b>Real time</b>
<b>Help Desk</b> - HEAT self -service thin client to track election day issues and resolutions.	<b>HEAT</b>	<b>Real time</b>
<b>RFID</b> - Includes global View application, business adaptor, flash clients, and handheld software.	<b>InSync</b>	<b>Real time</b>
<b>Pollworker System</b> - Intranet application to track poll workers, their training classes, their polling assignments, payroll, and evaluation.	<b>In house</b>	<b>Real time</b>
<b>ROV eCommerce</b> - Internet application to allow qualified people to purchase ROV reports - coming soon. <b>ROV eCommerce Maintenance</b> - Intranet application to allow processing of orders and charging of credit cards.	<b>In house / Gov Teller</b>	<b>Real time</b>

<b>Sample Ballot Pagination</b> - Intranet application to assist ROV in laying out the sample ballot for the printer.	In house	Real time
<b>Candidate Filing</b> - Intranet application to help track candidate filing status and post official candidate filing to the Internet.	In house	Real time
<b>Pollworker Signup</b> - Internet form to allow people to sign-up to be a poll worker.	In house	Real time
<b>Elected Officials</b> – list of elected officials.	In house	Real Time
<b>Lease Card System</b> – Intranet application which tracks lease cards for polling locations. It also allows the owners to sign the agreement electronically through DOCUSIGN.	In house / DocuSign	Real time
<b>ACERA Election</b> – Intranet application which helps staff to keep track of the status of ballot whether received or not.	In house	Real time
<b>Missing Registration Info</b> – Intranet application which sends out email to voter to inform them of missing information in the system.	In house	Real Time
<b>Absentee Ballot Application</b> - Internet form to allow people to apply to be an absentee voter.	In house	Real time
<b>Ballot Proofing</b> – Intranet application to assist ROV staff proof the ballots in different languages (English, Chinese, Spanish, Tagalog and Vietnamese).	In house	Real time
<b>Internet Website</b> - ROV Department Home Page <b>Intranet site</b>	In house	Real time
<b>Online Voter Registration Form</b> - Internet Application that allows voters to register to vote online.	In house	Real time
<b>District Lookup</b> - Internet Application to show voters in which voting districts they are located, and also show any changes to districts since the last election.	In house	Varied
<b>Voter Profile</b> - Internet Application to provide voters access to their data at the Registrar of Voters, including the ability to update data and change their voting preferences	In house	Varied
<b>UOCAVA Voter Profile</b> – Internet application to provide military and overseas workers to download their official ballots.	In house	Varied
<b>Candidate Profile</b> – Mobile web application to allow candidates to view the status of their application including the ability to submit candidate statements, review candidate statements and official ballot layout.	In house	Real time
<b>Poll Worker Profile</b> - Mobile web application which allows election workers to view their information, precinct assignment, polling location information, classes, list of election workers assigned to the precinct, supply pickup information, and previous election history.	In house	Real Time

<b>Roster Index and Street Index Printing</b> – The application extracts data and sends them to the mainframe for printing. The Roster Index and Street Index are voter lists used in the polling locations every election.	In house	Varied
<b>Imaging</b> - Archive Statement of Voters, search and retrieve <b>Imaging</b> - Polling Location Surveys	In house	Varied
<b>Arts Commission</b>	Developed by	Updated
<b>Art Collection Tracking</b> – This is an intranet application which allows the staff to track art collections.	In house	Real time
<b>Community Development</b>	Developed by	Updated
<b>CDA Calendar</b> - Internet calendar to post CDA calendar of events <b>CDA calendar maintenance</b> - Intranet application to allow updates to CDA calendar	In house	Real time
<b>Graffiti Abatement form</b> - internet form to request graffiti abatement	In house	Real time
<b>Façade Improvement form</b> - internet form to request assistance with façade improvement	In house	Real time
<b>CDA Project Tracking system</b> - Intranet application which tracks different projects for Healthy Homes and Neighborhood Preservation and Sustainability (NPS). Provides interface with CDA's AP Rehab system.	In house	Real time
<b>Lead Safe Work Practices Quiz</b> – the online form allows the public to print a completion form which may be required for a building permit in many jurisdictions.	In house	Real time
<b>Web Sites</b> - Internet Department Home Sites for CDA, Agriculture, Redevelopment, Weights and Measures, Planning, Lead Poisoning	In house	Varied
<b>Public Works</b>	Developed by	Updated
<b>Public Works Agency Time Keeping Interface to ALCOLINK</b> - Biweekly interface file from Public Works Agency's Cost Accounting System automatically populates time entry for Public Works' employees in ALCOLINK.	In house	Bi weekly
<b>Wells Permit</b> - Internet app that allows contractors to submit permit applications for drilling ground wells and to pay for fees using credit card. <b>Wells Permit Maintenance</b> - Intranet application that allows processing of permit and payments	In house	Real time
<b>Street Light Service Form</b> - internet form to request street light service	In house	Real time
<b>Imaging</b> – Levee, Right of way, and Surveyor	In house	Varied
<b>Internet Website</b>	Square Space	Varied
<b>County Wide</b>	Developed by	Updated

<b>Google Search</b> - Google Search Appliance (GSA) hardware/software combo to create search collection for acgov.org <b>Google Administration</b>	<b>Google In house</b>	<b>Real time</b>
<b>DocuShare</b> - Document storage repository that provides search for shared documents including forms, manuals, spreadsheets, charts, text, etc., and allows departments to update their own documents.	<b>Xerox</b>	<b>Varied</b>
<b>DocuSign eSignature</b> – Cloud based technology to allow uploaded documents to be routed via workflow, signed electronically and stored digitally.	<b>DocuSign</b>	<b>Varied</b>
<b>View Direct/ infopac</b> - Provides online viewing and hard copy distribution of reports.	<b>ASG</b>	<b>Varied</b>
<b>Phone Directory (Intranet only)</b> - Automates the County of Alameda Telephone Directory and offers online search of phone numbers by name or department. An update capability is provided that allows each department to select staff to add or modify names for their agency/department.	<b>In house</b>	<b>Real time</b>
<b>Phone Directory (Internet)</b> - Public directory online.	<b>In house</b>	<b>Real time</b>
<b>Feedback Form</b> - Intranet form to request feedback.	<b>In house</b>	<b>Real time</b>
<b>Internet Homepage acgov.org</b>	<b>In house</b>	<b>Varied</b>
<b>Intranet Homepage alcoweb</b>	<b>In house</b>	<b>Varied</b>
<b>GovDelivery</b> - email subscription service to notify subscribers of changes to web content. Also has the ability to send out ad hoc emails/newsletters.	<b>GovDelivery</b>	<b>Varied</b>
<b>Combined Charities</b> – An intranet application which allows county employees to donate online through payroll deduction and checks.	<b>In house / DocuSign</b>	<b>Real Time</b>
<b>Collaboration Platform</b> - Hosts various County Department/Agencies, committees, and initiatives SharePoint sites where employees and agency partners can store, organize, and share various types of content through a web browser.	<b>In house</b>	<b>Varied</b>
<b>Data Sharing Initiative</b> - Supports County initiative through maintenance of the County's open data portal Data.acgov.org. Organizes and hosts public hackathons to promote the initiative.	<b>In house</b>	<b>Varied</b>
<b>Digital Video Services</b> - Produces and Presents County videos to enhance communication of County events, and initiatives.	<b>In house</b>	<b>Varied</b>
<b>Imaging</b> - Integration with Alcolink and FileNet for invoices/vouchers, journals, requisitions, purchase orders, and vendor docs. Integration with Combine charities.	<b>In house</b>	<b>Varied</b>

<b>Internet Ready.acgov.org website - Emergency</b> preparedness website offers information and checklists to help County residents prepare for emergencies that may occur in Alameda County.	<b>In house</b>	<b>Varied</b>
<b>Permit Portal</b> – Website that allows the public to search for permits issued from any jurisdiction in Alameda County. Includes links to various County Agencies responsible for issuing various types of permits.	<b>In house</b>	<b>Varied</b>
<b>Rethink Hackathons</b> - Internal hackathons for employees to present their ideas to make the County more efficient, save tax payers money, improve services to the public, and improve the workplace.	<b>In house</b>	<b>Varied</b>
<b>Shuttle mobile web app</b> - Provides shuttle stop information for employees and the public with map routing and integrates with BART schedules.	<b>In house</b>	<b>Varied</b>
<b>Social Media</b> - Maintains Alameda County's Twitter, Facebook, Pinterest, Flickr and You Tube Channels.	<b>In house</b>	<b>Varied</b>
<b>Web Content Management System</b> - Hosts various department and county partner internet facing websites that provides content authors the ability update and publish content changes (EBEDA, EBRCSA, future County wide).	<b>In house</b>	<b>Varied</b>
<b>MyAC Mobile App</b> – An internal mobile friendly web app that serves as the County mobile portal. Employees can access the employee phone directory and Shuttle app via this portal.	<b>In house</b>	<b>Varied</b>
<b>Information Technology Department</b>	<b>Developed by</b>	<b>Updated</b>
<b>iFact</b> - this system is used to bill departments for 1-time and recurring charges via an interface to the ITD billing system (CIMS)	<b>In house</b>	<b>Real-time</b>
<b>TDS ITD billing</b> - This system generates bills for all agencies that use ITD services.	<b>IBM</b>	<b>monthly</b>
<b>Application Status Maintenance</b> - allows ITD to change the application status during an outage	<b>In house</b>	<b>Varied</b>
<b>Meeting/Event Maintenance</b> - allows for maintenance of meeting and event calendars, news and announcements	<b>In house</b>	<b>Real Time</b>
<b>Leave Request</b> - allows employees to request leave, send email to requestor and approver	<b>In house</b>	<b>Real Time</b>
<b>Organization chart</b> - displays ITD org chart with employee pictures	<b>In house</b>	<b>Real Time</b>
<b>ITD secured phone book</b> - subset of county phone book for ITD only	<b>In house</b>	<b>Real Time</b>
<b>Client Server Security</b> - Used by PowerBuilder Programs to authenticate against the PowerBuilder Security Model	<b>In house</b>	<b>Real time</b>
<b>DPMN</b> - call back (DPMO)	<b>In house</b>	<b>Real-time</b>
<b>CBT</b> - Computer Based Training on Internet. Courses and online books		



<b>DPME</b> - ITD Billing Time Entry System. This system interfaces with TDS by providing charges for ITD man-time by account.	<b>In house</b>	<b>Real-time</b>
<b>DPMO/DPMN</b> - ITD Job/Programmer Callback System	<b>In house</b>	<b>Real-time</b>
<b>Imaging</b> - ITD Proposals and Board Letters; Paid Invoices	<b>In house</b>	<b>Varied</b>
<b>Zeke</b> - scheduling system	<b>Vendor</b>	<b>varied</b>
<b>D-Series</b> - scheduling system	<b>Vendor</b>	<b>varied</b>
<b>ePDF Electronic PDF Submission</b> - The web services are published on the intranet. The intranet version of the application allows user to upload and manage forms and view user filled form data as captured in the database. The internet version captures form data once the filled form is submitted by the user.	<b>In house</b>	<b>Real Time</b>
<b>Electronic Purchase Requests (ePR)</b> – online system for submission of both ASG and ISG Purchase Requests which includes workflow and eSignature for executive approvals, budget checking approvals, and CIO sign off.	<b>In house / DocuSign</b>	<b>Real Time</b>
<b>OpenText Teamsite</b> – This Content Management System (CMS) used for building and maintaining a majority of county internet and intranet websites.	<b>Vendor</b>	<b>varied</b>
<b>Funnelback</b> - Website search application suite to replace Google Search Appliance. Allows for one search solution for both internet and intranet websites.	<b>Vendor</b>	<b>varied</b>